

**From:** DPA EIS Helpdesk  
**Sent:** Thursday, February 06, 2003 10:27 AM  
**Subject:** CMS Is Up  
Broadcast to all CMS Users

from

Division of Public Assistance Systems Operations

CMS Is Up

Yesterday's problems with the State of Alaska mainframe have been resolved, so your access the Case Management System has been restored.

If you have any further problems either accessing CMS or being thrown out of CMS, be sure to let us know. In your e-mail message to the Help Desk, please include:

- error messages you received when you lost your CMS connection
- what you were doing, and
- the client you were working on.

If you have any questions, please contact the DPA EIS Helpdesk at <eishelp@health.state.ak.us>.